

Privacy Policy

Privacy Commitment

BFC Exchange is committed to protecting consumer privacy during visits to our website and recognises our responsibility to hold your information secure and confidential. You can visit our website without telling us who you are or revealing any information about yourself. However, if you give us any personal information about yourself or others we promise to treat it securely, fairly and lawfully.

When we ask you for personal information online it will only be in response to you using one of our online products or services. We may use personal information you provide for the purpose of providing more relevant content to you.

This Privacy policy sets out the basis upon which any personal data we collect from you, or provided to us, will be processed by us. Please read this policy carefully to understand how your personal information will be treated. By submitting your personal details to us you are deemed as agreeing to us using them in line in accordance with the terms and conditions in this policy. This policy may be changed from time to time so please read it periodically.

Information collected about you

The website automatically collects your information in the following ways:

- When you complete forms on the website
- If you contact us, we may keep a record of the correspondence
- By visiting the website and the content/resources you access

The information we collect will include; your name, email address, telephone/ mobile number, and any other personal details that you may choose to give us when you use the online contact form on the website.

We may use this information you provide, or that which we collect via this website, to provide more relevant products and information to you. If you wish not to receive such information from us, please write to at the following address to inform us of the same.

BFC Exchange Ltd
9th Floor, South Quay Plaza
189 Marsh Wall
London
E14 9SH

IP Addresses and Cookies

We may collect statistical data about our users' browsing actions and patterns which do not identify the individual. We collect this data by using a "Cookie" file, Cookies are small pieces of information that are stored on and retrieved from your computer by websites for record-keeping purposes. The cookies used by this website will not contain any personal identifiable information about you. In the event that we have links to other websites on our site these third party websites have their own privacy policies, including cookies therefore we urge you to review them as we have no control over a third party service provider.

It is usually possible to stop your browser accepting cookies, or to stop it accepting cookies from a particular website.

All modern browsers allow you to change your cookie settings. You can usually find these settings in the 'options' or 'preferences' menu of your browser. To understand these settings, the following links may be helpful, or you can use the 'Help' option in your browser for more details.

[Cookie settings in Internet Explorer](#)

[Cookie settings in Firefox](#)

[Cookie settings in Chrome](#)

Cookie settings in [Safari](#) web and [iOS](#)

What are Cookies?

A “cookie” is a small text file that’s stored on your computer, tablet or phone when you visit a website. Some cookies are deleted when you close down your browser. These are known as session cookies. Others remain on your device until they expire or you delete them from your cache. These are known as persistent cookies and enable us to remember things about you as a returning visitor.

To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org. Alternatively, you can search the internet for other independent information on cookies.

How we use Cookies

If you delete cookies relating to this website we will not remember things about you, including your cookie preferences, and you will be treated as a first-time visitor the next time you visit the site.

We use cookies (and other similar technologies) to:

- Provide products and services that you request and to provide a secure online environment
- Manage our marketing relationships
- Give you a better online experience and track website performance
- Help us make our website more relevant to you

Giving you a better online experience and tracking website performance

You'll still be able to use most of our online services, but some things might not work as you may expect if you do not allow us to store and access these cookies on your device.

These cookies make our online services easier to use and help us to understand how people use our websites.

Helping us to make our website more relevant to you

Enabling us to customise your online experience based upon your individual circumstances, existing product holdings or activities during previous visits to this website. If you do not allow cookies to be stored and accessed on your device, we won't be able to tailor your experience.

Links to other web sites

Within our website we may have links to third party websites and if you decide to follow those links, BFC Exchange will not be responsible for the privacy practices or the content of those Web sites. They will have their own privacy policies, including cookies, and we urge you to review them.

Access to information

The Data Protection Act 1998 gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. All records are kept for 5 years.

Changes to our Privacy Statement

This privacy policy may be updated from time to time so you may wish to check it each time you submit personal information on our website. The date of the most recent revisions will appear on this page.

Contact us about this Privacy Policy

If you have any questions or comments about this Privacy Policy please contact:

The Data Protection Officer
BFC Exchange Ltd
9th Floor, South Quay Plaza
189 Marsh Wall
London
E14 9SH